Villa Toto – Rental Contract

**This contract is between Mr & Mrs Ross of The Garden House, The Tannery, Winslow, Bucks UK (the owners)**

**and …………………………………………………… of…………………………………………………………………………………………………………………………………………………………………………………………… (the renters).** The contract binds you, as the lead guest, & all the members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out on this document.

The renter has exclusive use of Villa Toto, La Peyre Blanque, Aude, Langedoc Rossillion, France 11240 (the property) pool and grounds for the duration of the holiday which is from 16.00 on ……………………… to 10.00 …………………………..

The property is booked for guests in the following rooms\*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Age** | **Name** | **Age** | **Room** |
|  | N/A |  | N/A | Double King Size |
|  | N/A |  | N/A | Double King Size |
|  |  |  |  | Standard Double |
|  |  |  |  | Twin Beds |
|  |  |  |  | Bunk beds  |

*\* We need to know who sleeps where so that beds can be made up and rooms prepared.*

**Deposits**- A non-refundable deposit of 30% of the holiday price is payable to secure booking. Bookings made less than eight weeks before your arrival date must be accompanied by the full amount of the holiday cost.

**Balance** – The Balance must be paid so as to arrive no later than eight weeks before the commencement of your holiday.

**Key Deposit** – A returnable deposit of £250.00 is required at the same time as the balance is due (eight weeks before holiday commencement). In making a booking you accept responsibility for any damage caused by you or any member of your party and agree to indemnify us in full for any loss that we may incur as a result. This includes the loss of any keys. Subject to any damages or additional cleaning being required the deposit will be returned in full within 14 days of the receipt of the keys by the owners.

**Care of Property** – Please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. In the event that you do notice damage please let us know immediately so that we can put things right.

**Cancellations**- If you cancel your holiday more than 8 weeks before it is due to start then your deposit will be forfeit. If you cancel less than 8 weeks prior to the holiday then the full balance remains due and is not refundable. We strongly recommend that you take out suitable holiday insurance. If you choose not to then you accept responsibility for any loss that you may incur due to your cancellation.

**Cleaning /Laundry** – You will find the property clean when you arrive and it should be left in the same condition. Beds will be made up ready for you and laundry of all linen is included in your payment. If you wish to launder items yourself there is a washing machine available. Additional cleaning and laundry can be arranged with our local representatives but this must be arranged in advance.

**Use Of The Property** – Only those people registered with us (i.e. listed on the booking form) can sleep at the villa. The renter may entertain guests, but not for overnight residence.

**Arrival & Departure Times** – On your day of arrival your accommodation is available from 4.00 p.m. Our changeover crew do need time to do their job properly so we ask that you do not arrive at the property before they have finished. In order for us to prepare for our next guests we ask that you vacate the property and grounds by 10.00 a.m. on your day of departure

**Smoking** – Smoking is strictly forbidden in the property. If you smoke outside please ensure dog ends, matches etc are put in the waste bin.

**Cots & highchairs** – If you need a travel cot or highchair please let us know at time of booking. If a cot is booked please remember to bring your own cot linen.

**Right of Entry** – We reserve the right to enter accommodation at any time under any circumstances or emergencies.

**Availability of facilities** – Whilst the owners will do their best at all times to ensure the availability of all the facilities at the property they may not be held responsible for failure or absence of such.

**Limitation of Liability** – Under no circumstances with the owners liability exceed the amount paid for the rental period.

**We are here to help** – If you feel that you have any comments or complaints whilst on holiday, you should contact us as soon as possible so that we can try to resolve any problems as soon as possible.

Signed on behalf of the owners ……………………………………………..

Signed on behalf of the renters ………………………………………………